

WHY WE COLLECT THE PAYMENT IN ADVANCE

There are a few reasons we do collect the payment in advance based on our experiences:

- 1- The guides are very busy making sure the tourists are being taken care of and they can easily get distracted and lose the envelopes given with the payment.
- 2- It is Manta SOS responsible of the collected funds, and not the tour guides.
- 3- Manta is not a dangerous city, but there is still crime and we just want to avoid to be a target.
- 4- The tourists can forget to give the payment, thinking they paid in advance, and that would be the guide's responsibility, therefore we will have to pay back Manta SOS.
- 5- They can also be late for the last shuttle and forget the payment since our main purpose besides providing a good tour is that you don't miss your ship.